

New on the Member Dashboard Effective July 1, 2022

Plan participants may now make self-payments to extend their health insurance by securely logging into their Member Dashboard account. There are **3** secure options to self-pay with **NO** delay:

1. Apply HRA money
2. ACH Debit from your Checking or Savings Account
3. Pay with *Credit Card

If there is not enough money in the HRA to pay the total amount due, the participant may apply the HRA balance, then pay the remaining amount due with a Credit Card or ACH during the same online transaction.

Once the transaction is complete, the participant will see that benefit eligibility was extended on their Dashboard immediately. A confirmation number is generated indicating the transaction is complete.

This process takes no more than **60 seconds** even when using multiple sources of payment methods. This new feature eliminates the HRA Premium Payment forms and reduces the delay and frustration of faxing, mailing and waiting for the Fund Office staff to process the payment(s).

With this new feature in place, the Fund Office will no longer accept Credit Card payments over the phone. All participants who wish to pay with a Credit Card will be directed to the Dashboard.

*Credit Card fees apply

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